

HAVE YOU MOVED RECENTLY?

Don't miss important notices and documents from USCIS



If you are an Afghan national paroled into the United States under Operation Allies Welcome (OAW), please notify U.S. Citizenship and Immigration Services (USCIS) of an address change to ensure you receive USCIS correspondence, such as notices and work authorization documentation, without delay. Updating your physical address is also a condition of your parole. Report your new address with USCIS within 10 days each time you move, even if you are moving to a temporary location. If you have not reported your change of address within 10 days of your move, please update your address with USCIS as soon as possible.

Step 1: Visit uscis.gov/ar-11 and click **FILE ONLINE**.

Step 2: Read the Change of Address page and click **CONTINUE** at the bottom of the page.

Step 3: Answer the question, "Have you filed an immigration-related application or petition and have not yet received a decision notice, card, or document?"

- Select **YES** if you have a pending case.
- Select **NO** if you do not have any pending cases.

Step 4: Fill out the online form (AR-11). You will need your:

- Receipt number found on your notice (only if your case is pending);
- Old and new address; and
- An email address.

Step 5: Review your entries in the online form and click **SUBMIT**.

Note: If you need to report non-delivery or non-receipt of an Employment Authorization Document, create an inquiry with USCIS online at uscis.gov/e-request.

If you do not have a receipt number or have any issues or questions about an address change request, email USCIS at nbcafhancoa@uscis.dhs.gov. Only use this email address if you entered the United States on or after July 30, 2021, due to the humanitarian crisis in Afghanistan. You may also call the Contact Center at 800-375-5283 or visit the USCIS Contact Center webpage at uscis.gov/contactcenter.

You do not need to mail Form AR-11 if you update your address online. Changing your address online is simple, fast, and easy.

Changing your address with the U.S. Postal Service (USPS) will not change your address with USCIS. Please update your information with both USCIS and the USPS.

For more information, visit the USCIS Information for Afghan Nationals page at uscis.gov/allieswelcome.



U.S. Citizenship
and Immigration
Services